

Activities Office events update; cancellations and some refund information

Activities Office events scheduled to go ON SALE in March and April will still occur, please note the following:

TRIP DATE		ON SALE DATE	HOW TO BUY
June 18	Bus Trip: The Lion King at ASU Gammage	March 18	Activities courtyard, 9 a.m. – noon or call beginning at 9 a.m. that day or after, then drop your check made out to PCHOA in the mail slot.
June 25-27	Trip: California Lavender Festival	March 16	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
June 27	Trip: Prescott Bluegrass Festival and Lunch	March 13	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
July 2-5	Trip: Fourth of July in San Diego	March 17	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
July 10	Concert: Rhinestone Country	April 16	Online or call for phone order
July 11-19	Trip: Canadian Rockies & Glacier National Park	March 18	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
July 17	Concert: Oh, Canada	April 21	Online or call for phone order
July 22-24	Trip: Pageant of the Masters	March 19	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
Aug. 2-6	Trip: Santa Fe Opera	March 20	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot
Aug. 3-9	Trip: Yellowstone Experience	March 23	Call to reserve, then make plans to drop your check made out to Free Spirit Vacations in the mail slot

While HOA Facilities may be reopened March 31, we are planning ahead in case that date is extended. We will be constantly updating information and keeping you informed.

UPDATE on events scheduled to TAKE PLACE in March and April that are CANCELED

Regarding any events below where we have not given specific information about refunds: This means we have not had time yet to process this event or that we are waiting for the vendor to communicate with us. TAD Travel and Free Spirit Vacations has canceled all travel at least through the month of March. Please know that we are working with urgency to address all of these issues and that our team's priority is to keep you informed. We ask for your patience and understanding. We promise we are addressing refunds, and all the issues that we can, but it will take time.

CANCELED - March 15 - The WHO GENERATION: An email was sent to all ticket buyers for whom we had an email address. For the few with no email, we attempted to locate your phone number, then called you. Refunds will be issued to the original form of payment. More details are in the email you were sent, or you can call Activities at 623-535-9854.

CANCELED - March 16 - Trip: Ikea Shopping: TAD Travel is calling all participants and notifying of refund status.

CANCELED - March 19 - Discover Navajo Bus Trip: All participants have been called. See note below from Free Spirit Vacations regarding refunds.

POSTPONED - March 20 - Calling all hockey fans! Arizona Coyotes vs. Detroit Redwings bus outing – Activities Team will meet and address this event as soon as we can as far as refunds, if the Coyotes offer a new date, etc.

POSTPONED – March 21 – Artist Series: The Southwest Surfers. We are working with the booking agent to possibly find a new date in January 2021 and for those unable to attend, refunds will be worked out. Still working on details; your patience is appreciated.

CANCELED - March 23 - Trip: Las Vegas Getaway on Fremont Street at the beautiful Golden Nugget Hotel & Casino - TAD Travel is calling all participants and notifying of refund status.

POSTPONED - March 26 - Opening Day Baseball! D-Backs v. Braves annual bus trip - Activities Team will meet and address this event as soon as we can as far as refunds, if the D-Backs offer a new date, etc.

CANCELED - March 28 - Cruise: 7-Day Classic California Coast - Royal Princess - Princess Cruise line suspended all operations for 60 days. TAD Travel is calling all participants and notifying of refund status.

CANCELED - March 30 - Rocky Point Spa/Golf Bus Trip - All participants will be called. See note below from Free Spirit Vacations regarding refunds.

POSTPONED – April 2 – Cinema Society Season Finale – Working with Andy to possibly find a new date in the fall or other options. Will announce soon; still working on details. Your patience is appreciated.

CANCELED - April 5 - Go Now! - The music of The Moody Blues concert - An email will be sent to all ticket buyers for whom we have an email address. For the few with no email, we will attempt to locate your phone number and call. Refunds will be issued to the original form of payment. More details will be in the email, or you can call Activities at 623-535-9854.

AWAITING NEWS - April 9 - Boyce Thompson Arboretum and Casa Grande National Monument Bus Trip - Waiting for information from Free Spirit Vacations.

CANCELED - April 13 - One More Night - Phil Collins Tribute Concert - An email will be sent to all ticket buyers for whom we have an email address. For the few with no email, we will attempt to locate your phone number and call. Refunds will be issued to the original form of payment. More details will be in the email, or you can call Activities at 623-535-9854.

WAIT AND SEE - April 18 - A Taste of Elgin Wine Bus Trip - Free Spirit Vacations is evaluating based on numerous factors, will update us when possible.

WAIT AND SEE - April 21 - National Parks of the Southwest Bus Trip - Free Spirit Vacations is evaluating based on numerous factors, will update us when possible.

WAIT AND SEE - April 22 - Verde Valley Overnight Bus Trip - Free Spirit Vacations is evaluating based on numerous factors, will update us when possible.

WAIT AND SEE - April 24 - Dolly Steamboat and Lunch Bus Trip - Free Spirit Vacations is evaluating based on numerous factors, will update us when possible.

WAIT AND SEE - April 25 - Frank Lloyd Wright's Taliesin West Bus Trip and Lunch - Free Spirit Vacations is evaluating based on numerous factors, will update us when possible.

A note from our travel partner, Free Spirit Vacations:

Our world is changing day by day, hour by hour, and we want to keep you informed. Our passion, providing awesome experiences and unforgettable memories, guides us in making the best business decisions for the company and for our guests. In response to the coronavirus (COVID-19), which the World Health Organization declared a pandemic, Free Spirit Vacations and Events is suspending all active travel excursions during the

month of March. All guests will receive a full cash refund for their tour OR may opt for a full credit PLUS an additional \$100 in credit! All refunds and credits will be processed by the end of this week.

Next Navajo Trip: March 15-18, 2021; Next Rocky Point Trip: October 20-23, 2020 OR February 22-25, 2021

We will continue to re-evaluate our April schedule based on:

- The information from the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC), and local health agencies.
- The size of the group
- The destination of the tour (outdoors, one or two day tours, etc.)

Our thoughts go out to those and their families who have been affected by this unprecedented exigency and the healthcare communities and governments around the world who are on the front line working to contain this coronavirus. While travel may not be top of mind for most, it certainly is for us travel professionals and we want you to know the safety and well being of our guests are our top priority.

Source: Traci Baker, Director, Community Activities and Communications