

# Status of Activities Office events through the end of April 2020

Sunday, March 15, 2020

---

As you know, the PebbleCreek HOA has taken unprecedented action to help stop and slow the spread of COVID-19 by closing our Facilities through March 31, as well as canceling all large events until further notice. Please note that if you have questions about the status of any event, you should reach out to that event's organizer/club, etc. For example if you want to know things like; *Will the tournament be rescheduled? Will I get a refund for my dance ticket or raffle ticket?* These questions can only be answered by the event organizer, club or organization. One thing you can be sure of, if the event is scheduled to take place in an HOA facility between now and March 31, 2020, it is canceled.

The following is the status of Activities Office events that were scheduled through the end of April 2020, we will update you as often as we can. You will note that concerts scheduled in the Renaissance Theater are canceled through the end of April 2020. As the Director of Activities I have made the difficult decision, after talking with industry colleagues, our booking agent and some of the performers, that because performers, and others involved in these productions need time to plan travel, lodging and other event-related tasks, that it is best to take action now. This will, I believe, also give peace of mind to our ticket-buyers who will appreciate advance notice for planning. This is not an HOA-wide closure - other HOA facilities are currently closed through March 31, with large events being canceled until further notice.

Regarding any events below where we have not given specific information about refunds: This means we have not had time yet to process this event or that we are waiting for the vendor (cases like The Coyotes, Diamondbacks and Free Spirit Vacations) to communicate with us. TAD Travel has

canceled all travel at least through the month of March. Please know that we are working with urgency to address all of these issues and that our team's priority is to keep you informed. We anticipate being busier than normal the first few days of this week helping answer questions. We ask for your patience and understanding. We promise we are addressing refunds, and all the issues that we can, but it will take time.

**CANCELED - March 15 - The WHO GENERATION:** An email was sent to all ticket buyers for whom we had an email address. For the few with no email, we attempted to locate your phone number, then called you. Refunds will be issued to the original form of payment. More details are in the email you were sent, or you can call Activities at 623-535-9854.

**CANCELED - March 16 - Trip: Ikea Shopping:** TAD Travel is calling all participants and notifying of refund status.

**AWAITING NEWS - Mar 19 - Discover Navajo Bus Trip:** Likely to be canceled, waiting for confirmation and refund information to come by mid-day Monday, March 16, from Free Spirit Vacations.

**POSTPONED - Mar 20 - Calling all hockey fans! Arizona Coyotes vs. Detroit Redwings bus outing** – Activities Team will meet and address this event as soon as we can as far as refunds, if we will offer for a new date if Coyotes schedule, etc.

**CANCELED - Mar 23 - Trip: Las Vegas Getaway** on Fremont Street at the beautiful Golden Nugget Hotel & Casino - TAD Travel is calling all participants and notifying of refund status.

**POSTPONED - Mar 26 - Opening Day Baseball! D-Backs v. Braves annual bus trip** - Activities Team will meet and address this event as soon as we can as far as refunds, if we will offer for a new date if Backs schedule, etc.

**CANCELED - Mar 28 - Cruise: 7-Day Classic California Coast - Royal Princess** - Princess Cruise line suspended all operations for 60 days. TAD Travel is calling all participants and notifying of refund status.

**AWAITING NEWS - Mar 30 - Rocky Point Spa/Golf Bus Trip** - Likely to be canceled, waiting for confirmation and refund information to come by mid-day Monday, March 16, from Free Spirit Vacations.

**CANCELED - April 5 - Go Now! - The music of The Moody Blues concert** - An email will be sent to all ticket buyers for whom we have an email address. For the few with no email, we will attempt to locate your phone number and call. Refunds will be issued to the original form of payment. More details will be in the email, or you can call Activities at 623-535-9854.

**AWAITING NEWS - April 9 - Boyce Thompson Arboretum and Casa Grande National Monument Bus Trip** - Waiting for information from Free Spirit Vacations.

**CANCELED - April 13 - One More Night - Phil Collins Tribute Concert** - An email will be sent to all ticket buyers for whom we have an email address. For the few with no email, we will attempt to locate your phone number and call. Refunds will be issued to the original form of payment. More details will be in the email, or you can call Activities at 623-535-9854.

**AWAITING NEWS - April 18 - A Taste of Elgin Wine Bus Trip** - Waiting for information from Free Spirit Vacations.

**AWAITING NEWS - April 21 - National Parks of the Southwest Bus Trip** - Waiting for information from Free Spirit Vacations.

**AWAITING NEWS - April 22 - Verde Valley Overnight Bus Trip** - Waiting for information from Free Spirit Vacations.

**AWAITING NEWS- April 24 - Dolly Steamboat and Lunch Bus Trip** - Waiting for information from Free Spirit Vacations.

**AWAITING NEWS - April 25 - Frank Lloyd Wright's Taliesin West Bus Trip and Lunch** - Waiting for information from Free Spirit Vacations.

*Source: Traci Baker, Director, Community Activities and Communications*